

Performance Tables

General Disclosures

Key Performance Indicator	Unit	2023	2022	2021
Organizational Profile				
Total Medical Membership	People (millions)	47.0 ²	47.5	45.4
People Served by Elevance Health	People (millions)	115	119	118
Governance				
Diversity of Board Directors by race/ethnicity	%	36	36	40
Diversity of Board Directors by gender (female)	%	45	45	40
Average director tenure	# years	8.2	7.2	6.9

Environment

Key Performance Indicator	Unit	2023	2022	2021
Water^{3,4}				
Total water consumption ^{5,6}	kgal	54,872	42,678	60,300
Total wastewater	kgal	34,391	20,073	17
Reduction in absolute water usage, 2013 baseline	%	69	76	66
Greenhouse Gas (GHG) Emissions				
Scope 1 emissions (fuel and refrigerant)	MT CO ₂ e	18,854	15,725	11,800
Scope 2 emissions market-based (electricity)	MT CO ₂ e	0	0	0
Scope 2 emissions location-based (electricity)	MT CO ₂ e	86,057	81,290	73,700
Scope 1 and 2 emissions intensity ⁸	MT CO ₂ e per million dollars revenue	0.11	0.10	0.09
Total Scope 3 emissions	MT CO ₂ e	7,076,415	9,573,461	947,300
Business Travel	MT CO ₂ e	17,312	10,794	4,900

Performance Tables (continued)

Environment (continued)

Key Performance Indicator	Unit	2023	2022	2021
Greenhouse Gas (GHG) Emissions				
Associate Commuting	MT CO2e	55,415	26,007	2,900
Capital goods	MT CO2e	58,362	30,837	16,400
Purchased goods and services	MT CO2e	2,643,518 ^{9,10}	4,676,825 ¹⁰	838,100
Upstream transportation	MT CO2e	62,399	45,690	64,100
Other (waste, leased assets, FERA)	MT CO2e	35,705	33,585	20,900
Investments	MT CO2e	4,203,704 ¹¹	4,749,723	/ ⁷
Supplier Engagement				
Suppliers screened using environmental criteria	%	80 ¹²	40 ¹³	23
Supply chain engagement	Narrative	We engage our suppliers on an annual basis through CDP, a widely used climate disclosure tool, via our CDP Supply Chain membership. We use the data gathered in the questionnaire to assess our top 80% of suppliers by spend for alignment with our greenhouse gas emissions reduction ambitions. For those suppliers who are not yet aligned, we schedule calls to better understand their emissions profile and plans to reduce emissions. CDP training is offered to all suppliers and additional education and resources are offered for suppliers who can benefit from guidance on how to measure emissions and create a climate strategy. Suppliers also receive a letter grade from CDP, as a result of their questionnaire responses, to indicate their performance relative to CDP KPIs.		
Materials Management				
Disposed waste ³	Tons	624	238	195
Mixed recycled materials ³	Tons	459	600	470
Electronic recycled materials ³	Tons	225	115	184
Composted materials ³	Tons	295	328	326
Diversion rate ³	%	61	81	83
Energy Management				
Total electricity consumption	MWh	190,323	188,071	186,000
Renewable Energy Certificates retired	MWh	190,323	188,071	186,000
Renewable energy as a percentage of total electricity	%	100	100	100

Performance Tables (continued)

Environment (continued)

Key Performance Indicator	Unit	2023	2022	2021
Sustainable Workplace Certifications				
Elevance Health occupied office & data center space	(sqft)(in millions)	7.0	7.8	8.0
Percentage of space with at least one sustainability certification (ENERGY STAR, LEED, Fitwel, WELL)	%	51	53	50
ENERGY STAR-certified space	(sqft)(in millions)	1.3	1.6	1 ⁷
LEED-certified space	(sqft)(in millions)	2.7	2.3	2.6
Fitwel-certified space	(sqft)(in millions)	1.6	2.3	2.7

Workplace

Key Performance Indicator	Unit	2023	2022	2021
Employment				
Total # associates	#	104,856	102,300	98,200
Total # of U.S. associates ¹⁴	#	74,609	75,630	71,422
Women ¹⁵	%	77.0	77.3	77.0
People of Color ¹⁴	%	50.0	50.6	49.7
<30 years ¹⁴	%	8.3	9.0	8.9
30-49 years ¹⁴	%	56.0	54.9	55.2
>50 years ¹⁴	%	35.7	36.1	35.9
Voluntary Turnover (Overall) ¹⁵	%	11.2	14	14
Voluntary Turnover (Women) ¹⁵	%	12	15	14
Voluntary Turnover (Men) ¹⁵	%	9	12	14
Associates covered by collective bargaining agreements ¹⁵	%	<1	<1	<1
Associates belonging to Business Resource Groups ¹⁵	%	19	17	20



Performance Tables (continued)

Workplace (continued)

Key Performance Indicator	Unit	2023	2022	2021
Occupational Health and Safety				
Total Recordable Incident Rate (TRIR) ¹⁵	#	0.17	0.14	0.26
Training and Engagement				
Average hours of training per year per associate ¹⁴	#	28	22	27
Associate Code of Conduct training completion rate	%	100	100	100
Associates participating in Engagement Survey	%	90	85	86
Associate Engagement Survey: Measure of satisfaction	%	85	88	88
Percentage of associates receiving regular performance and career development reviews	%	100	100	100

Community

Key Performance Indicator	Unit	2023	2022	2021
Community Investment				
Elevance Health Foundation	\$ (in millions)	32.9	29.7	27.9
Elevance Health Charitable Contributions ¹⁶	\$ (in millions)	6.7	1.7	23.0
Community Sponsorships ¹⁷	\$ (in millions)	19.7	17.1	16.9
Associate Giving	\$ (in millions)	3.1	3.3	3.1
Total volunteer hours ¹⁴	Hours	225,287	135,199	91,312
Value of volunteer hours	\$ (in millions)	6.7	3.9	2.6

Performance Tables (continued)

Community (continued)

Key Performance Indicator	Unit	2023	2022	2021
Supplier Diversity Program				
Supplier Diversity program	Narrative		Learn more about our Supplier Diversity program here ↗	
Total spend with small & diverse suppliers	\$ (in billions)	1.2	1.2	1.1
Total Tier 1 small & diverse spend ¹⁸	\$ (in millions)	1,153	1,070	787
Total Tier 2 small & diverse subcontractor spend	\$ (in millions)	73	172	17
Total spend with women-owned businesses	\$ (in millions)	388	200	17
Total spend with minority-owned businesses	\$ (in millions)	744	630	17
Total spend with small businesses	\$ (in millions)	659	406	17
Infrastructure Investments¹⁹				
Healthcare innovation	\$ (in millions)	713.4	790.8	704.2
Healthcare access and underserved communities	\$ (in millions)	178.8	180.5	220.3
Affordable housing investments	\$ (in millions)	292.8	172.7	119.3
Private equity impact investments	\$ (in millions)	209.8	186.5	101.0
Infrastructure	\$ (in millions)	29.7	34.5	59.8
Municipal Bonds	\$ (in millions)	3,731.0	3,876.0	5,397.1

1) For U.S. Only.

2) Total medical membership declined during the twelve months ended December 31, 2023. This was driven primarily by attrition in Medicaid due to the resumption of eligibility redeterminations and declines in our Employer Group risk-based business, partially offset by growth in BlueCard, Individual Public Exchange health plans and Medicare Advantage membership.

3) This data applies to self-managed Elevance Health offices in the U.S. only.

4) Elevance Health does not own or directly manage any facilities in "extremely high" water stressed regions, as defined by the World Resources Institute (WRI). We directly manage ~150,000 square feet of commercial office space in U.S. states identified as "high" water stressed.

5) Unreclaimed water refers to landscape irrigation, evaporation, cooling towers.

6) In 2019, Elevance Health achieved the first-generation water target of reducing water consumption by 30% from baseline levels.

7) Not Reported

8) The denominator for intensity is total revenue found in Elevance Health's Form 10-K.

9) For reporting year 2023, Elevance Health utilized a greater percentage of supplier actual GHG emissions data versus estimated values based on spend. This resulted in an overall decrease in GHG emissions for this category.

10) This data includes cost of goods sold (the cost of pharmaceuticals dispensed by CarelonRx for unaffiliated PBM customers).

11) For reporting year 2023, the Elevance Health general account included less unlisted business loans and listed corporate bonds resulting in an overall decrease in GHG emissions for this category.

12) For reporting year 2023, in-scope suppliers included cost of goods sold (the cost of pharmaceuticals dispensed by CarelonRx for unaffiliated PBM customers). The total in-scope supplier spend was approximately \$24 billion in 2023 vs. \$72 billion in 2022.

13) This data based on in-scope supplier spend which was approximately \$72 billion.

14) This data does not include MMM associates in Puerto Rico.

15) This data inclusive of U.S.-based associates only.

16) In addition to the Elevance Health Foundation.

17) Includes Health Related, Community, and Education Sponsorships.

18) Includes National Government Services (NGS).

19) The values are part of current and long-term marketable investment securities which totaled \$30,719 million as of December 31, 2023.